



QuoteMaster® Update Instructions

Part 1 - Downloading the Update Package file

Part 2 - Updating QuoteMaster® from the Update Package file

Please note these instructions are for updating the QuoteMaster® program.
Instructions on how to install QuoteMaster® are available at www.rmhoist.com.

(Click on the QuoteMaster® Support icon found on the homepage => Click on Instructions => Click on Installation Instructions)



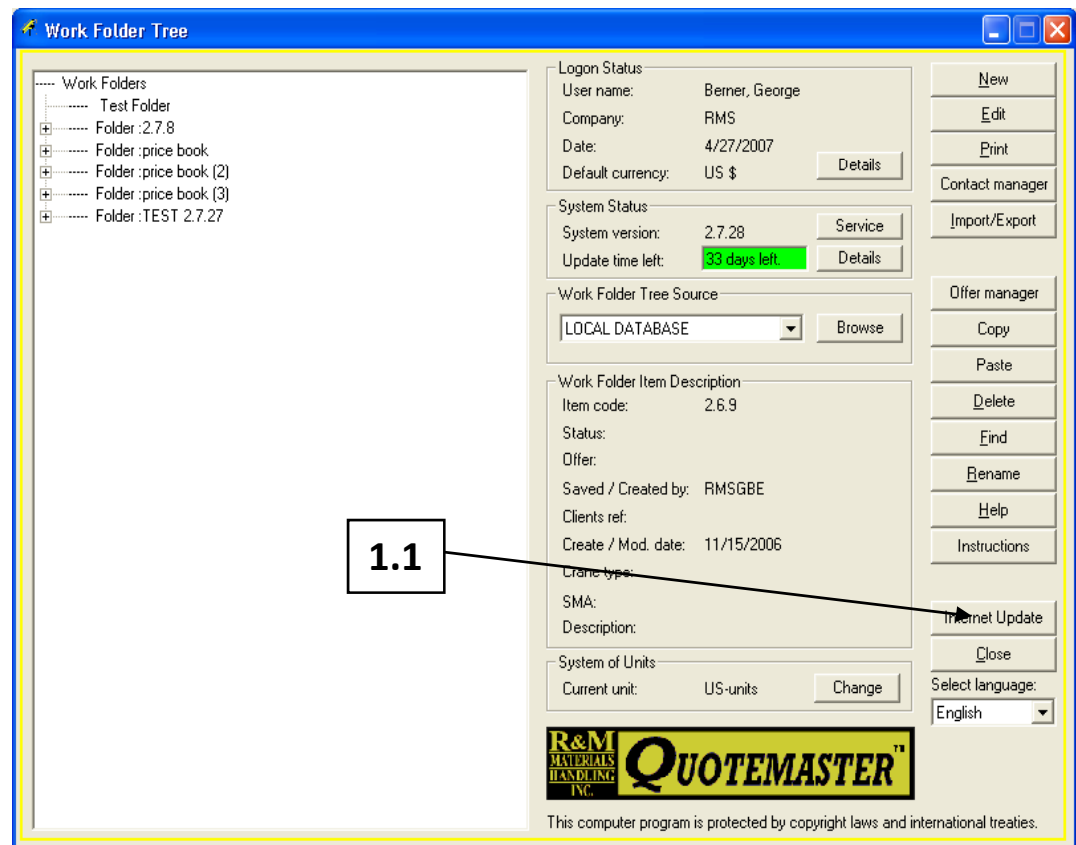


1. Downloading the “Update Package”

1.1 Logon to QuoteMaster[®], and then click the **Internet Update** button on the Work Folder Tree screen.

Note:

If you cannot log on to QuoteMaster[®] because your system has already timed out, you can start the update process by browsing to the QuoteMaster[®] folder on the hard drive (C:) and then click on the **InternetUpdateAgent_R&M.exe** file. See Appendix A at the end of these instructions for more details.



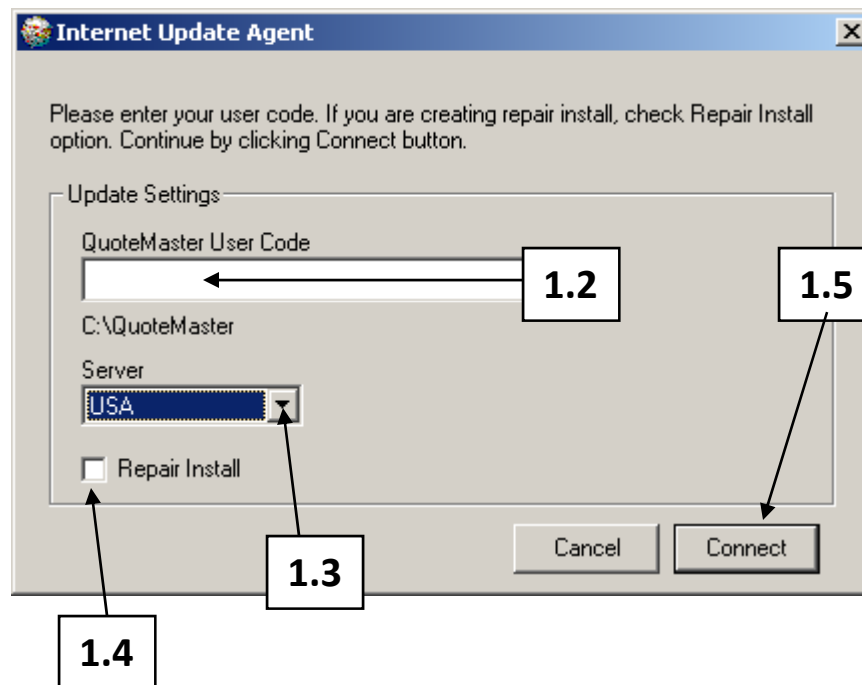


1. Downloading the “Update Package”

- 1.2 Enter in your User code.
- 1.3 Use “USA” server or “Finland” server. “USA” server is the default.
- 1.4 **Repair Install** is not needed for normal or routine updates.

Check **Repair Install** only if your QuoteMaster® system is not working properly, or you have been instructed to do so. NOTE! The size of the repair install package is about 242MB.

- 1.5 Press connect to open the web browser and to get the latest update package.



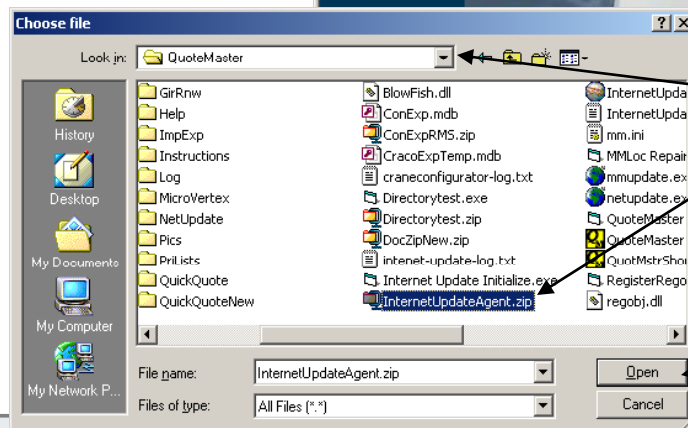
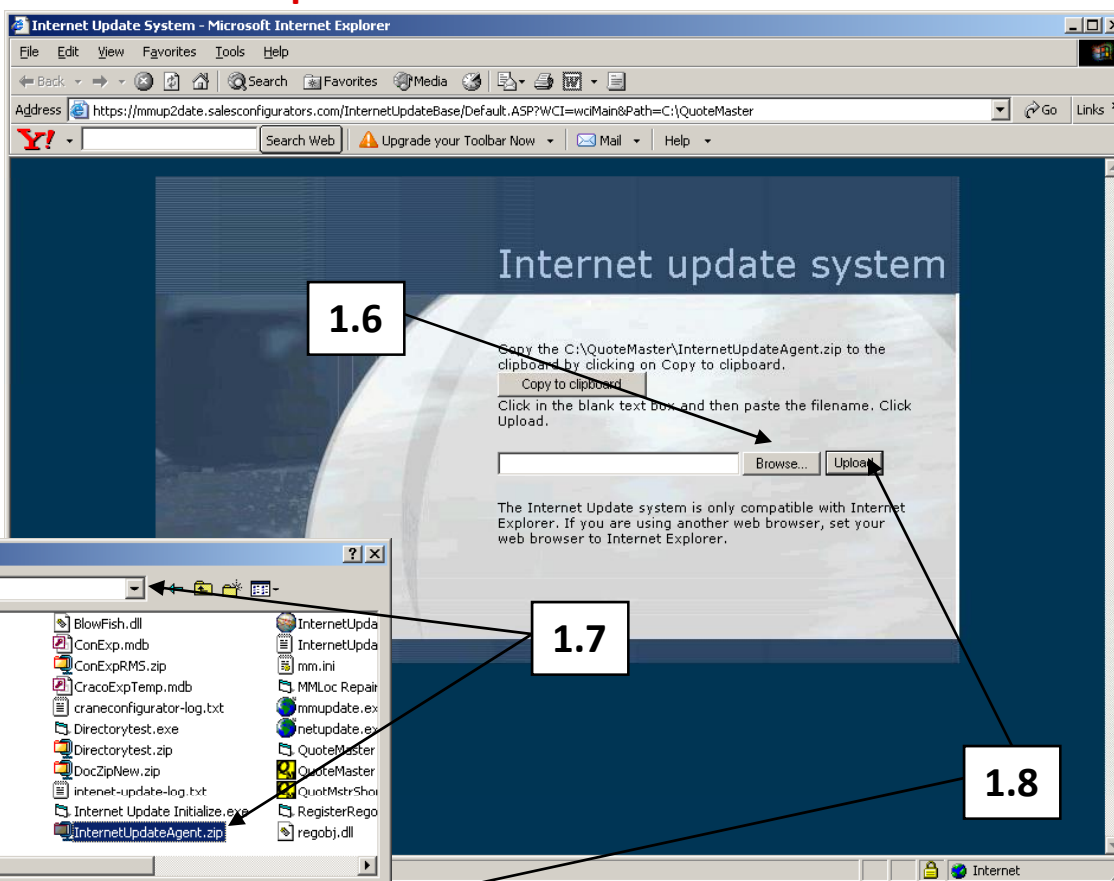


1. Downloading the "Update Package"

Your web browser must open in Microsoft Internet Explorer 8.0

- 1.6 Click the **Browse** button.
- 1.7 Go to the QuoteMaster folder and select **InternetUpdateAgent.zip** file in the QuoteMaster folder.
- 1.8 Click the **Open** button and then click the **Upload** button.

Go to step 1.9 on the next page





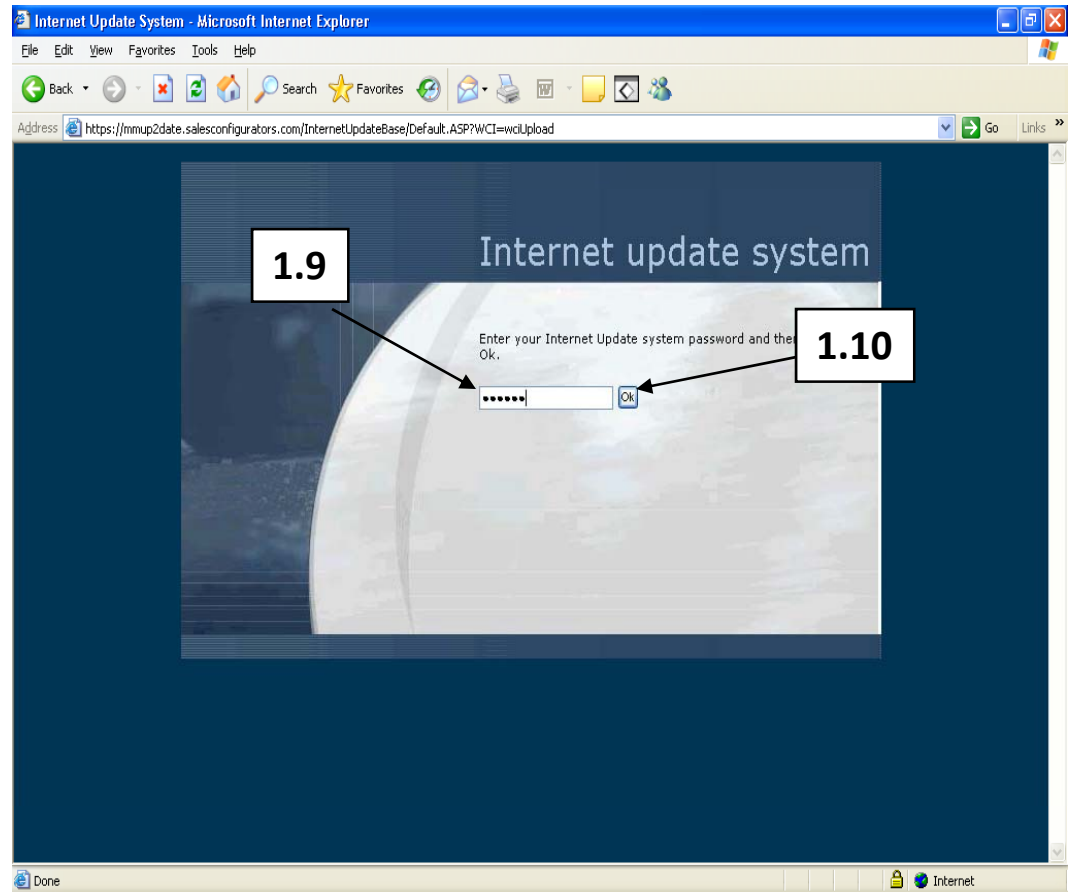
1. Downloading the “Update Package”

1.9 Enter in your Internet Update system password. You created this password the first time you used the Internet Update system.

Did you forget your password?

Contact the System Administrator at R&M.

1.10 Press OK

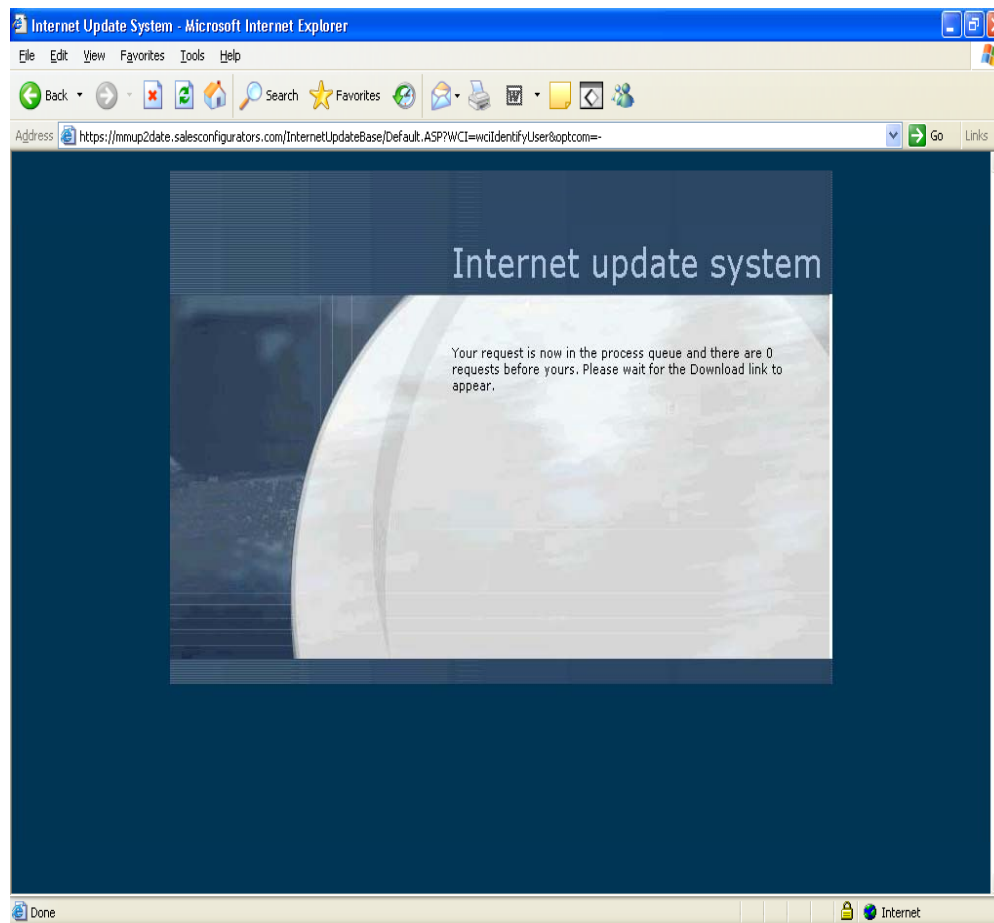




1. Downloading the “Update Package”

1.11 The Update package request is going to the server. The request takes a few moments.

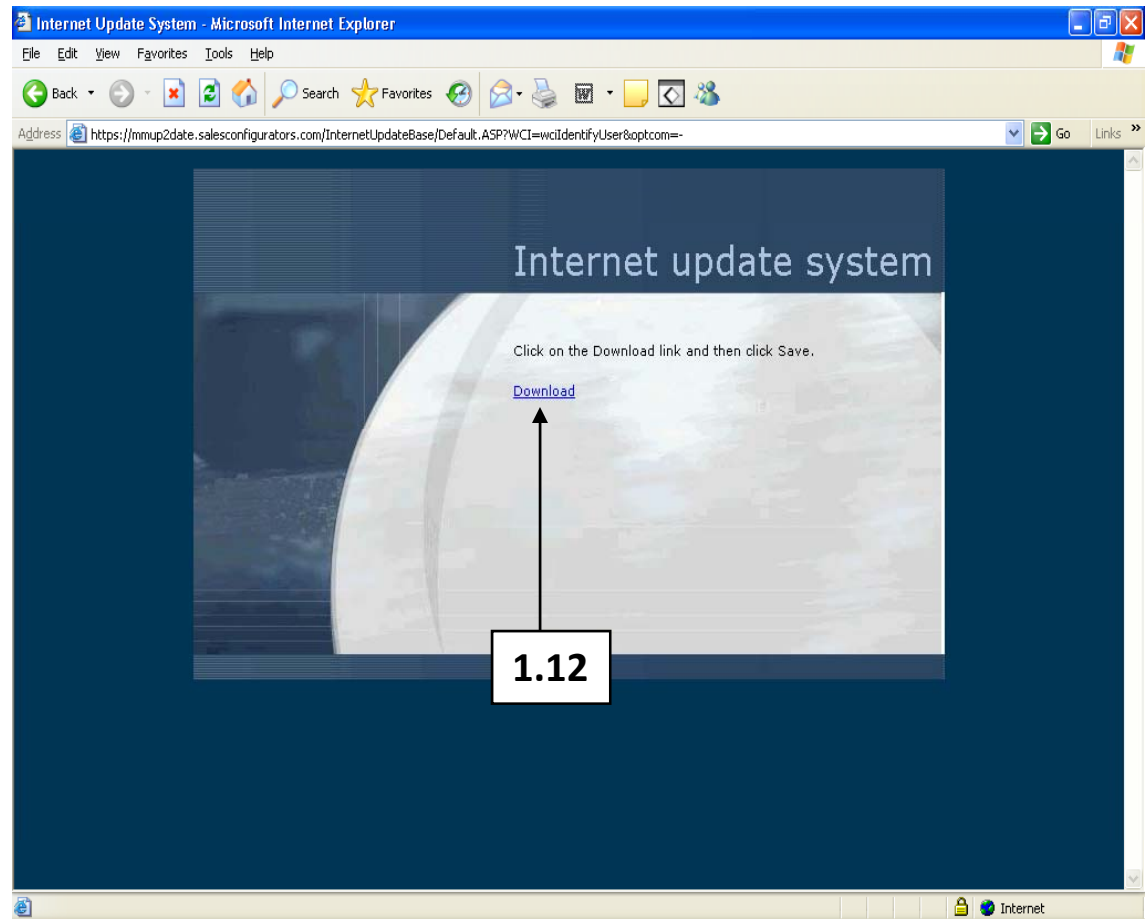
Please wait for the [Download](#) link to appear!





1. Downloading the “Update Package”

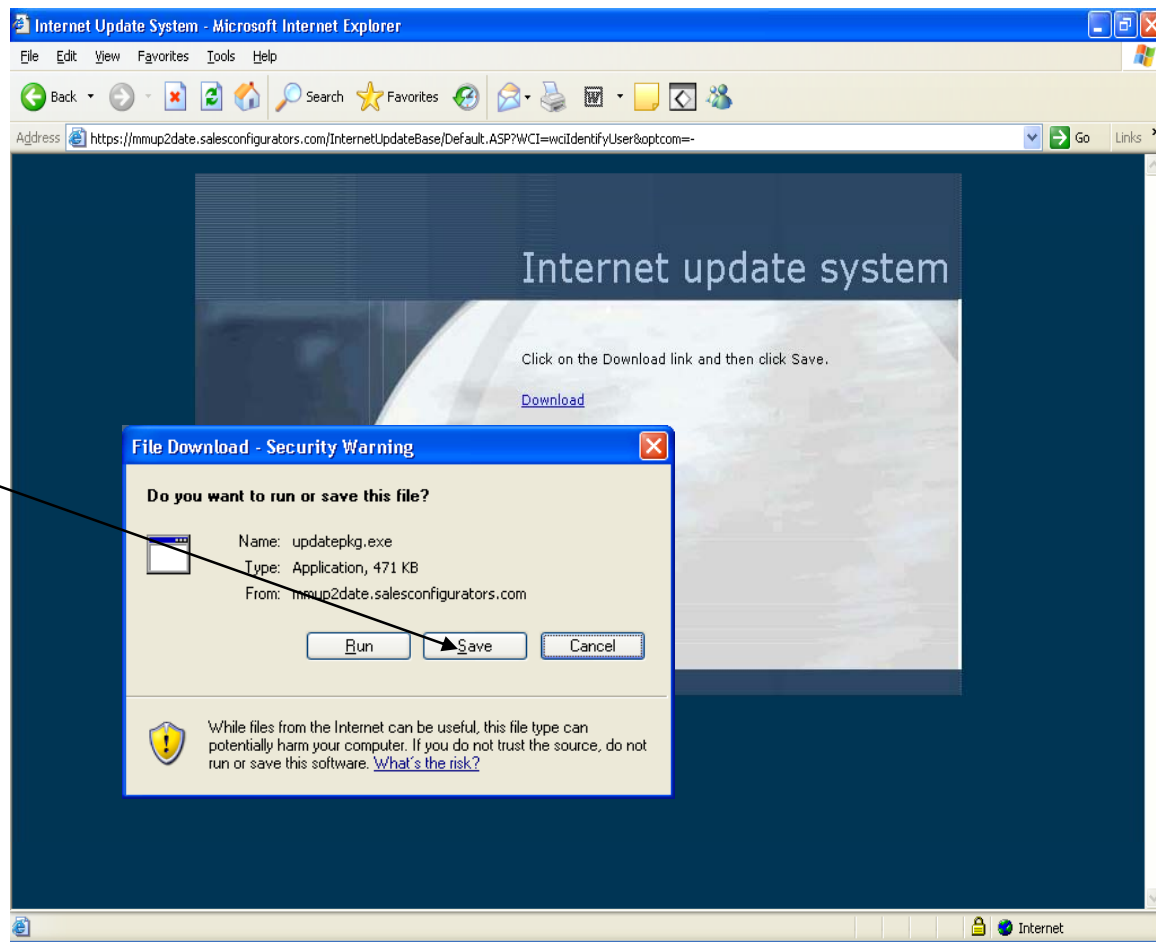
- 1.12 Click the [Download](#) link and wait for the next popup window.





1. Downloading the "Update Package"

1.13 Click Save



1.13





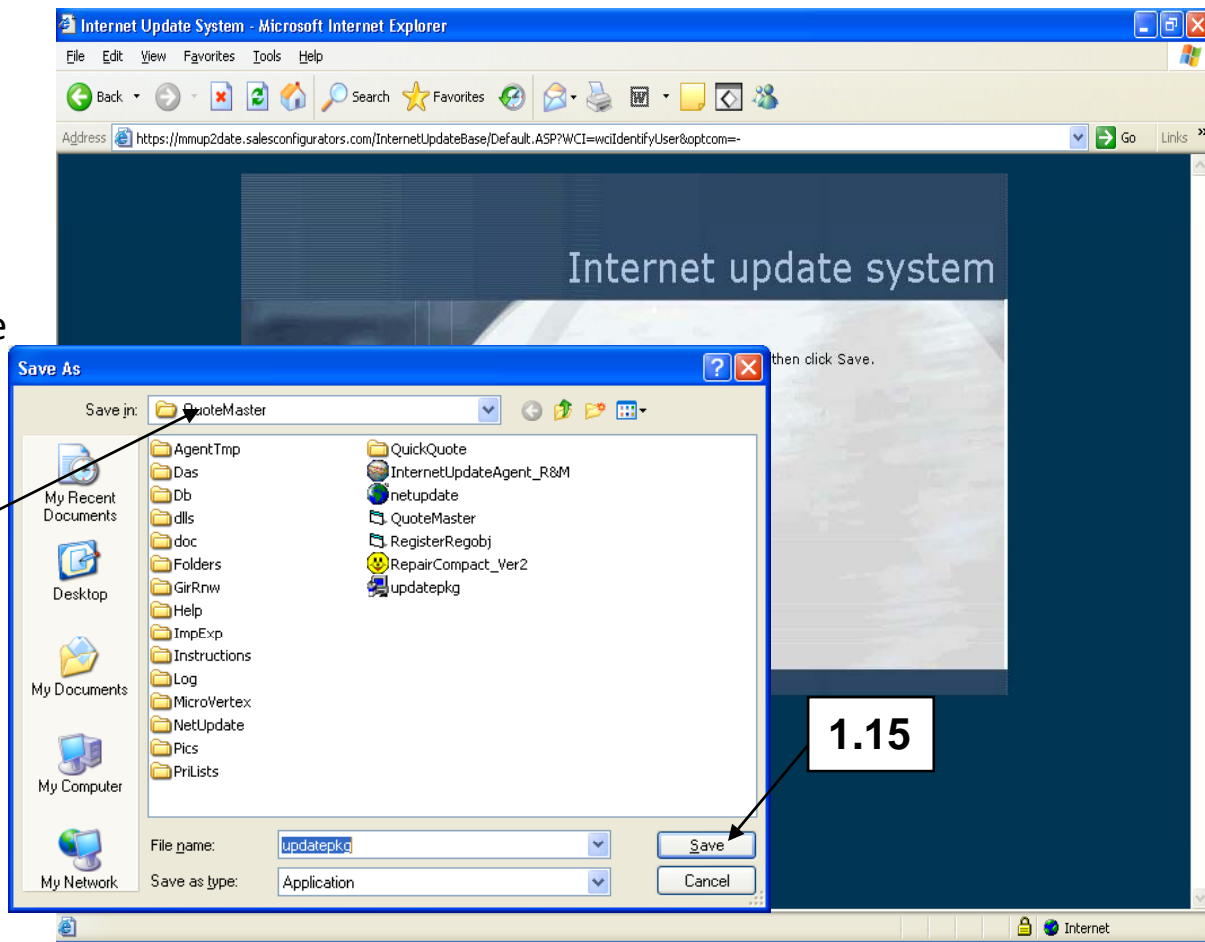
1. Downloading the "Update Package"

1.14 If the **Save in** box does not show the QuoteMaster folder here, browse the C: drive and click on the QuoteMaster folder.

It is recommended to save the **updatepkg.exe** file to the QuoteMaster folder.

1.15 Press **Save**

1.14



1.15

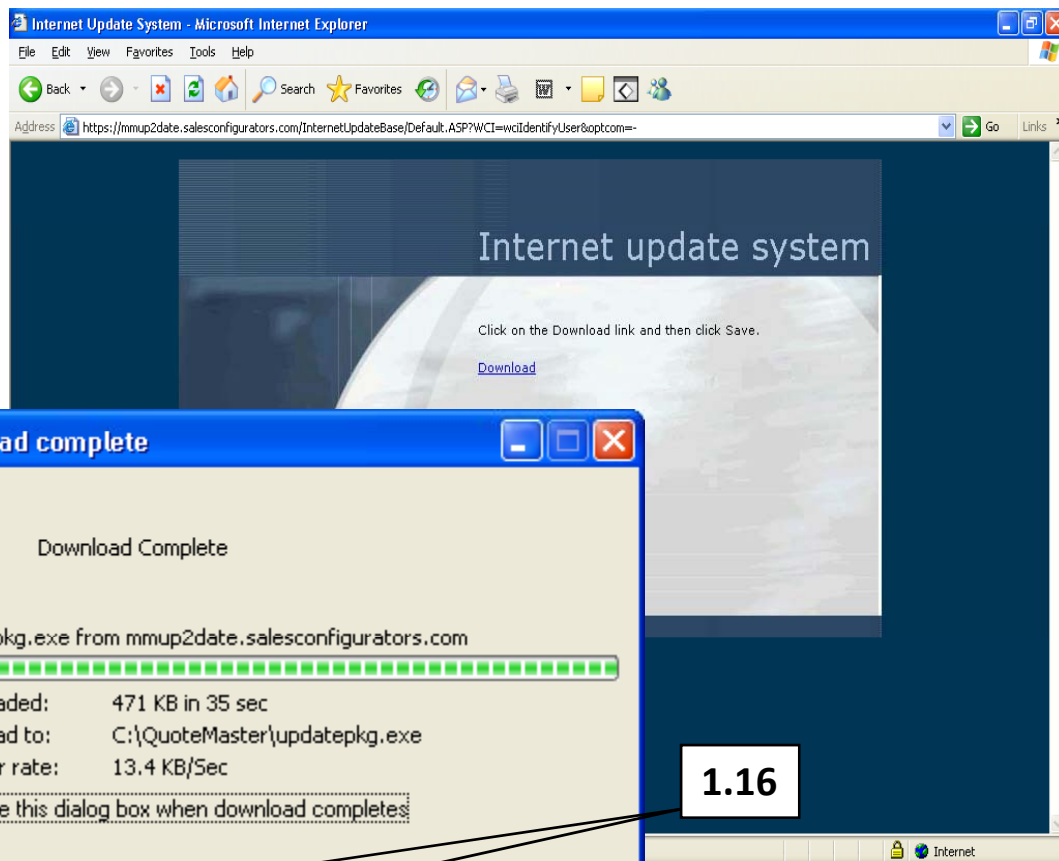




1. Downloading the "Update Package"

- 1.16 After the download of the **updatepkg.exe** file to your computer completes, press **Run**. Or press **Open Folder** or browse to the QuoteMaster folder on the local disk C: and search for **updatepkg.exe** file. See steps 2.1 and 2.2

If this box is unchecked you can click on **Run** or **Open Folder**. (If the box is checked, the dialog box will close when download completes.)



1.16

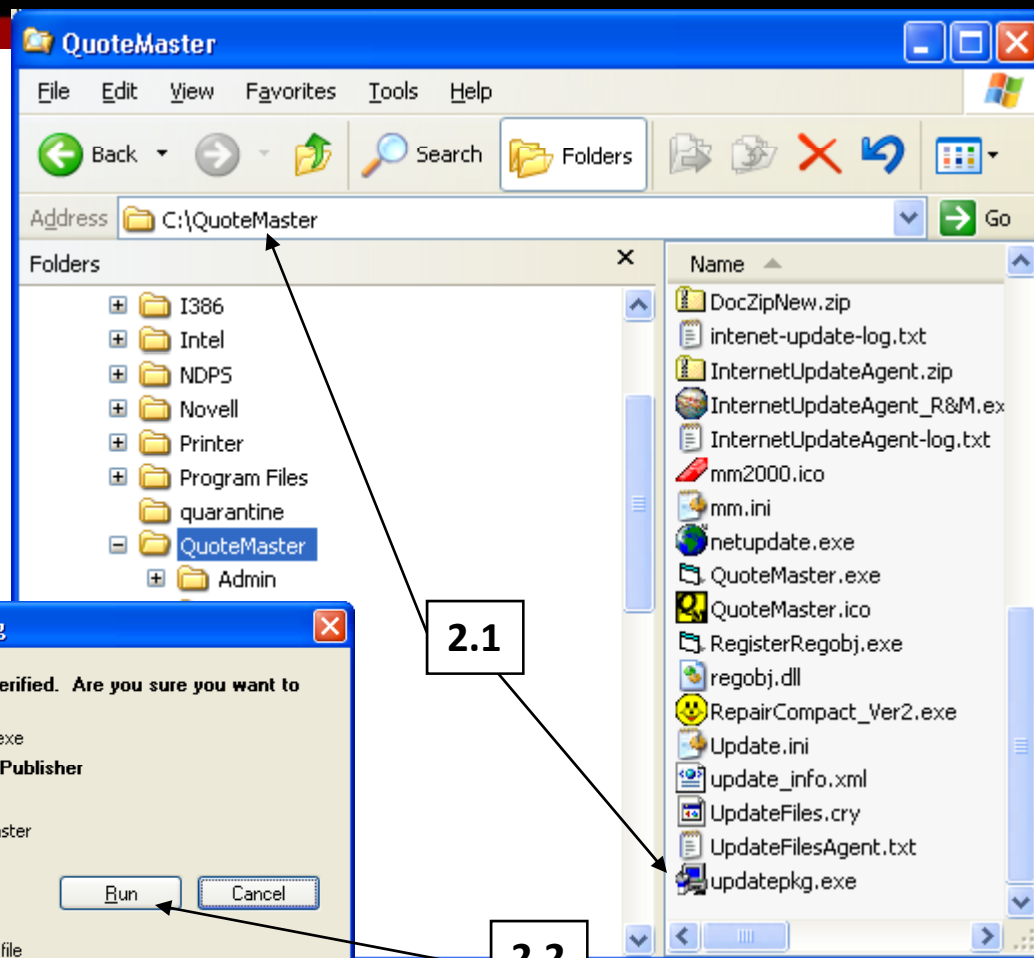




2. Updating QuoteMaster®

2.1 Double click on the **updatepkg.exe** file

2.2 Press **Run**



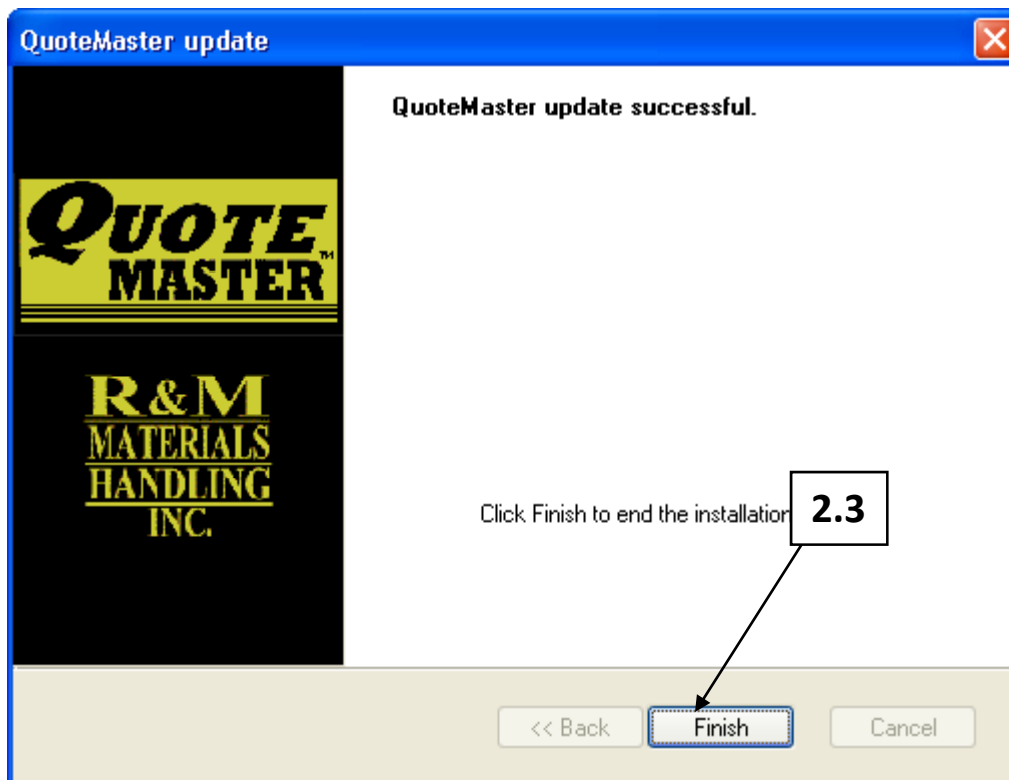


2. Updating QuoteMaster®

2.3 Click **Finish**.

QuoteMaster® is updated.

Start QuoteMaster®.





Appendix A – Alternate way to start the Internet Update (Step 1.1)

- A.1 Browse to the QuoteMaster folder located on your Local Disk (C:) and double click on **InternetUpdateAgent_R&M.exe** file, and then go back to step 1.2 to continue the updating process.

